

Ezswitch: White-Glove Approach to a Smooth EHR Transition



White-Glove Training & Support

Ezderm goes beyond implementation to ensure your team is confident from day one and supported long after go-live. Training is role-based, ongoing, and designed to grow with your practice—not just get you through launch.



Switching EHR systems doesn't have to be stressful. Ezderm's Ezswitch program manages the transition for you—from migrating patient data, schedules, documents, and financials to onboarding and training your team—so you can stay focused on patient care while we handle the technical work.



Data We Can Transfer

You get the files, we do the rest. We even dedupe!

- 01 **Ezschool** Self-paced learning available to all users, anytime. Ezschool includes short videos, walkthroughs, and best-practice guides for every role in the practice—ideal for onboarding, refreshers, and new hires.
- 02 **Virtual Training** Personalized 1:1 virtual training during onboarding and beyond. Sessions are recorded so your team can revisit anytime, and additional training can be used for advanced workflows or optimization as your practice grows.
- 03 **Onsite Training** Hands-on onsite training, go-live support, or optimization sessions tailored to how your practice works. For teams that prefer in-person guidance, we will meet you where you are.
- 04 **Tech Support** Real people. Real help. U.S.-based technical support is available by phone or email when you need it. No call centers, no ticket runaround.
- 05 **Account Manager** Your dedicated Account Manager supports you after go-live, helping your practice stay efficient, adopt new features, and continue optimizing workflows over time.

- Patient Demographics
- Patient Documents
- Appointments
- Practice Contacts
- Items (Cosmetic Charges, Products)
- Sticky Notes
- Patient Balance Transfers
- Patient Credit Transfers
- CCDA Files